## **USDA Foods Processing: From Ordering to Receipt of End Products**

#### **Linda Hubeny**

Food Distribution - Program Integrity and Monitoring Branch

#### **Megan Thompson**

Food Distribution - Program Integrity and Monitoring Branch

#### Samantha Rhoderick

AMS Livestock and Poultry Programs







#### **USDA Foods Processing: From Ordering to Receipt of End Products**

- Procurement
- USDA Foods Orders
- AMS Purchases USDA Foods
- Delivery of USDA Foods to Processor
- Delivery of End Product
- Value of USDA Foods Credited
- USDA Inspection/Audit





#### **USDA Foods Processing: From Ordering to Receipt of End Products**

**Procurement End Products**  **USDA Foods** Orders

**AMS** Purchases **USDA Foods** 

Delivery of **USDA Foods** to Processor

Delivery of **End Product** 

School Serves End Product





#### **Procurement Requirements**

- 1. Price to be charged for end product or other processing service
- 2. Method of end product sales
- 3. Value of USDA Food in end product
- 4. Location for delivery of end products





#### **USDA Foods Orders**



#### Before placing orders:

- Forecast commercial food purchases to compliment USDA Foods orders (direct delivery, processing, and USDA DoD Fresh)
- Consider existing inventories, carryover pounds should be used first
- Past usage
- Forecasted utilization for the next school year and time needed to draw down





#### **USDA Foods Orders**

- Check processor inventories
- Before submitting orders ask processor for delivery period and location
- Spread orders out throughout the year to match projected usage
- Request USDA Foods through WBSCM or state system





#### **AMS Purchases USDA Foods**

- Processors should be in frequent communication with SDAs and SFAs
- Check WBSCM Order Status Report, verify
  - Correct USDA Foods material code(s) were ordered to correct delivery location
- Delivery dates processors communicate when you need the product
- Monitor USDA Foods inventories, 6-month or less





#### **Verify Delivery Locations**

Verify Delivery Locations (Additions or Changes)

Ensure that delivery ship-to information has been updated in WBSCM

Submit FNS-7 form updates to the Ship-To administrator email box <u>SM.FN.WBSCM-Ship-to@usda.gov</u>.

Remove any locations no longer active from your profile





#### Reporting Issues with USDA Foods

- 1. Check and record temperature on bill of lading for refrigerated and frozen products at the time of delivery
- 2. Check product and document issues *at time of delivery*
- Report issues to FNS immediately
   USDA Foods Complaints 800-446-6991
   USDAFoodsComplaints@usda.gov
- 4. Enter Goods Receipt in WBSCM





#### **Delivery of End Product**



- Monitor inventory balances at distributor and processor
- Purchase correct end products
- Communicate with processor when products no longer meet needs



#### **Serve End Product**



- Monitor inventory reduction, look at monthly performance reports and usage in 3<sup>rd</sup> party systems
- Submit timely requests for rebate



#### Tips to Ensure Utilization of USDA Foods Diverted to Processors

- Frequent communication between SDA, SFAs, processors, USDA Processing Team
- Spread out USDA Foods orders and deliveries throughout SY
- Check WBSCM Order Status Report consider if you need to cancel or delay orders
- If schools are not using pounds, transfer them to other schools, or another state that can use the pounds during the current year





#### **USDA Foods Inventory Protection**



Processor school year 2024-2025 bonds/letter of credit due Friday, May 3





## **USDA Foods Processing Program Contacts**

Program Activity	Responsible Entity	
Transfer Request	NPA@usda.gov	
<ul> <li>Processor submits requests to SDA then submits request to FNS</li> <li>SDA &amp; processor signatures required on transfer form</li> </ul>		
New WBSCM Ship-To Location Requests (BPID)	wbscm-ship-to@usda.gov_and NPA@usda.gov	
Processor submits <i>FNS-7 to</i> WBSCM Ship-To Help Desk		
EPDS & SEPDS	NPA@usda.gov	
EPDS approval and revisions		
SEPDS revisions and updates		
Add/Update/Remove Partner Web User	NPA@usda.gov	
Partner Web Access		
USDA Foods Complaints 800-446-6991		
Product availability	usdafoodscomplaints@usda.gov_ and NPA@usda.gov	
Delivery issues		
Product not meeting specification		
Processing Program Technical Assistance	NPA@usda.gov	
Request to change WBSCM Ship-To location or delivery dates	Designated CNOB Specialist and NPA@usda.gov	
Must be submitted <u>at least 35 days</u> before the FIRST day of the delivery period, <u>45</u>		
days for seasonal F&V products *		





CHILD NUTRITION OPERATION BRANCH			
Team Member	Position	Materials	
Jose Millan 703.305.4341 Jose.Millan@usda.gov	Branch Chief	General Oversight	
Mark Crewdson 703.305.2254 Mark.Crewdson@usda.gov	Program Analyst	Dairy/Grain, Peanut & Oil	
Kristina James 703.305.2246 Kristina.James@usda.gov	Program Analyst	IDIQ Fruit and Quarterly Frozen and Canned Fruit	
Roland Barnes 703.3052678 Roland.Barnes@usda.gov	Program Analyst	IDIQ Vegetable and Quarterly Legumes	
Asyhia Phillips 703.305.2474 Asyhia.phillips@usda.gov	Program Analyst	Quarterly Tomato and Dried Fruit	
Isaac Scott 703.305.1063 Isaac.Scott@usda.gov	Program Analyst	Bulk Poultry, Cut- up Chicken & Chicken Strips/Fillets	
Gwen Glenn 703.305.2939 Gwen.Glenn@usda.gov	Program Analyst	Direct Delivery Livestock, Turkey, Fish	
Rhonda Lewis 703.305.2560 Rhonda.Lewis@usda.gov	Program Analyst	Bulk Livestock, Turkey & Egg products	

#### Resources

- \* FNS Instruction 709-5 Shipment and Receipt of USDA Foods
- FD-40: Inventory Draw Down in USDA Foods Processing
- FD-064: Management of USDA Foods Inventories at Processors
- Partner Web Access- <u>Home USDA Foods National Processing</u>
   Community
  - Access 'My Communities'





## **USDA Inspection and Audit Services**



Samantha Rhoderick National Poultry Supervisor

#### **USDA/AMS/Livestock and Poultry**

- Approval of Livestock/Poultry End Product Data Schedules (EPDS)
- Federal Purchase Program Specifications (USDA Foods)
- Policy and Procedures for Quality Assessment Division (QAD) Graders
- Work closely with Commodity Procurement (CP), Food & Nutrition Service (FNS), and Industry







#### **Ensuring "Contract Compliance"**

#### Graders Ensure compliance on:

- Non-Substitution/Non-Diversion Quality of USDA Foods raw material meets requirements and not diverted
- Yield Processor yield meets or exceeds stated yield on the EPDS
- End Product Data Schedule (EPDS) All criteria on the EPDS are within the allowable tolerances
- Certification Tolerances Processing meets stated tolerances





# From QAD Policies and Procedures, the following are closely monitored:

- Scale & Thermometer Calibration
- Raw Material Quality
- Formulation weights of meat and other ingredients
- Batter/Breading and Sauce/Marinade Percentage
- Portion Control and Serving Weight

- CN requirements as applicable
- Cooked Temperature
- Frozen Temperature
- Metal Detection
- Packaging and Packing
- Net Weight of Cases





#### **EPDS Compliance**

Other (2.00%)

END PRODUCT RETURN

PRODUCT PER

PRODUCE ONE

BREADING

177.30

- Servings & portion size
- Ingredients and formulation
- Batter Breading % and/or Sauce %
- Guaranteed number of cases to be returned
- Drawdown



FDD 3/19

EPDS 3

Sauce Pack (6 x 2 pound packs)



END PRODUCT DATA SCHEDULE

### CFR 7 Part 250.34(c)

(c) Grading requirements. The processing of donated beef, pork, and poultry must occur under Federal Quality Assessment Division grading, which is conducted by the Department's Agricultural Marketing Service. Federal Quality Assessment Division grading ensures that processing is conducted in compliance with substitution and yield requirements and in conformance with the end product data schedule. The processor is responsible for paying the cost of acceptance service grading. The processor must maintain grading certificates and other records necessary to document compliance with requirements for substitution of donated foods and with other requirements of this subpart.



#### **QAD Presence**

- Graders are in the plant from raw material through packing the product into boxes.
- Make regular rounds along side plant QA to ensure compliance
- Product noted to be out of compliance
  - Work with Plant to bring back into compliance
  - Retain from last acceptable certification check
  - Request waiver from FNS/State
- Issue production volumes that were certified per product





#### **USDA Stamps and Shields**













