

## ACDA ANNUAL CONFERENCE

Coming Together to Nourish the Nation





April 21 - 24, 2024 Marriott St. Louis Grand St. Louis, Missouri



# Preparing for a Successful Management Evaluation

**CSFP** and **TEFAP** 



#### Today's Speakers



Samantha Kostman-Fesler, RD

Colorado Department

of Human Services



Gloria Garci-Hernandez
Arizona Department of
Economic Security



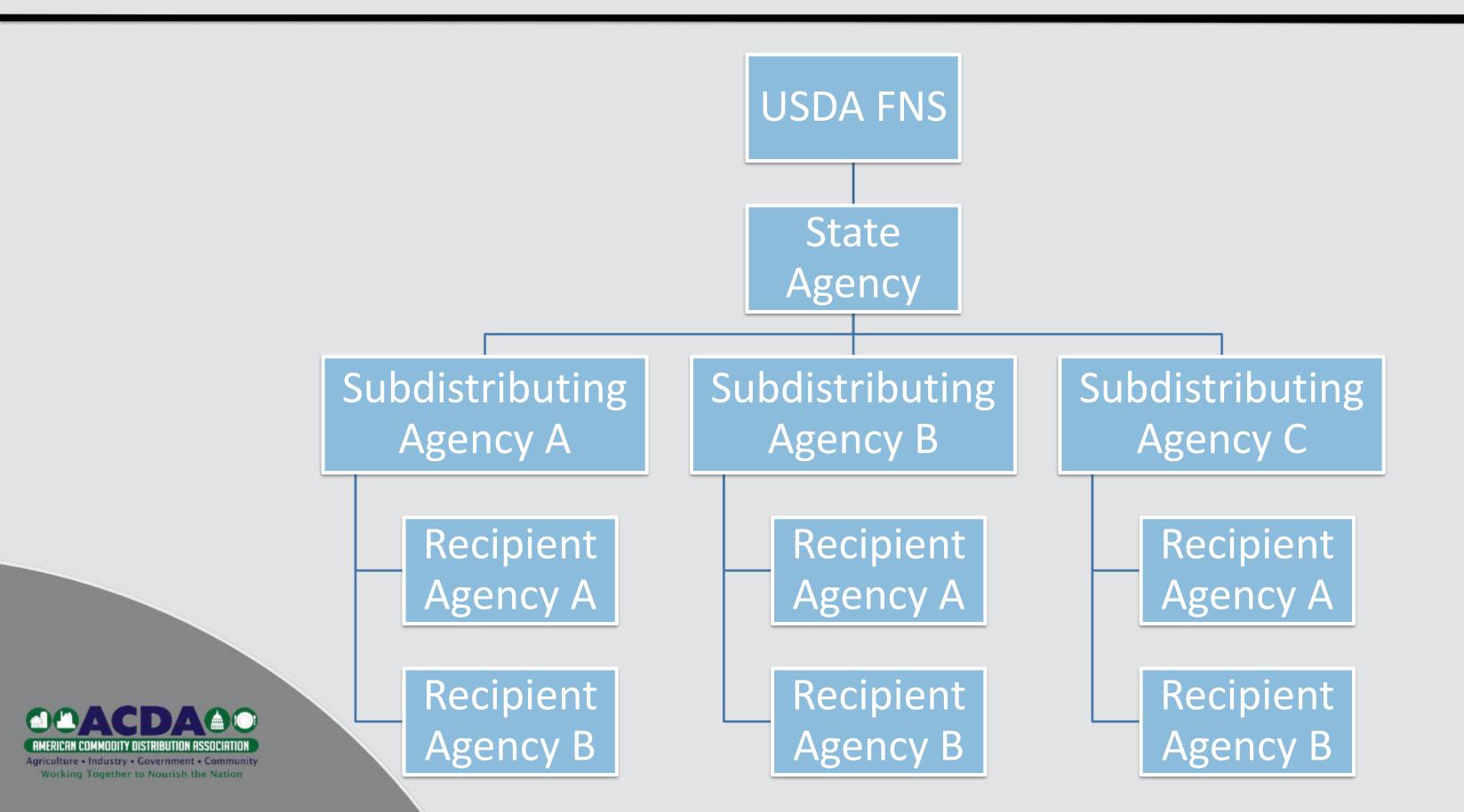
#### **Definitions**

- USDA-United States Department of Agriculture
- FNS-Food and Nutrition Service
- RO-Regional Office
  - MARO, MPRO, MWRO, NERO, SERO,SWRO, WRO
- \*SA-State Agency/Distributing Agency
- \*SDA-Subdistributing Agency

- \*LA-Local Agency
- \*RA-Recipient Agency; ERA- Eligible RA
- CSFP-Commodity Supplemental Food Program
- TEFAP-The Emergency Food Assistance Program
- CFR-Code of Federal Regulations
- FPRS-Food Programs Reporting System
- WBSCM-Web-Based Supply Chain Management



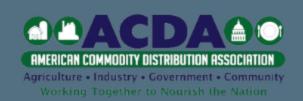
#### Hierarchy



#### Purpose

- Review on-site operations
- Identify noteworthy processes and initiatives
- Suggest program improvements
- Ensure timely corrective action(s)





#### FNS Roles & Responsibilities

- Regional FNS office conducts reviews of SA operations
  - –Frequency of reviews
  - –State selection
  - –Common findings
  - –Pain points





#### State Roles & Responsibilities

- SA conducts CSFP reviews to ensure that local agencies meet program requirements and objectives
  - On-site review of all LA's and storage facilities utilized by LA's every 2 years

- SA must monitor the operation of TEFAP to ensure that it is being administered in accordance with Federal and State requirements
  - Annual review of at least 25% of all ERA's which have signed an agreement with the SA; each agency must be reviewed no less frequently than once every four years
  - Annual review of 1/10<sup>th</sup> or 20 (whichever is fewer)
     of all ERA's which receive TEFAP commodities
     and/or administrative funds pursuant to an
     agreement with another ERA.
  - Must be conducted (to the extent feasible)
     simultaneously with distribution/meal
     service/eligibility determinations

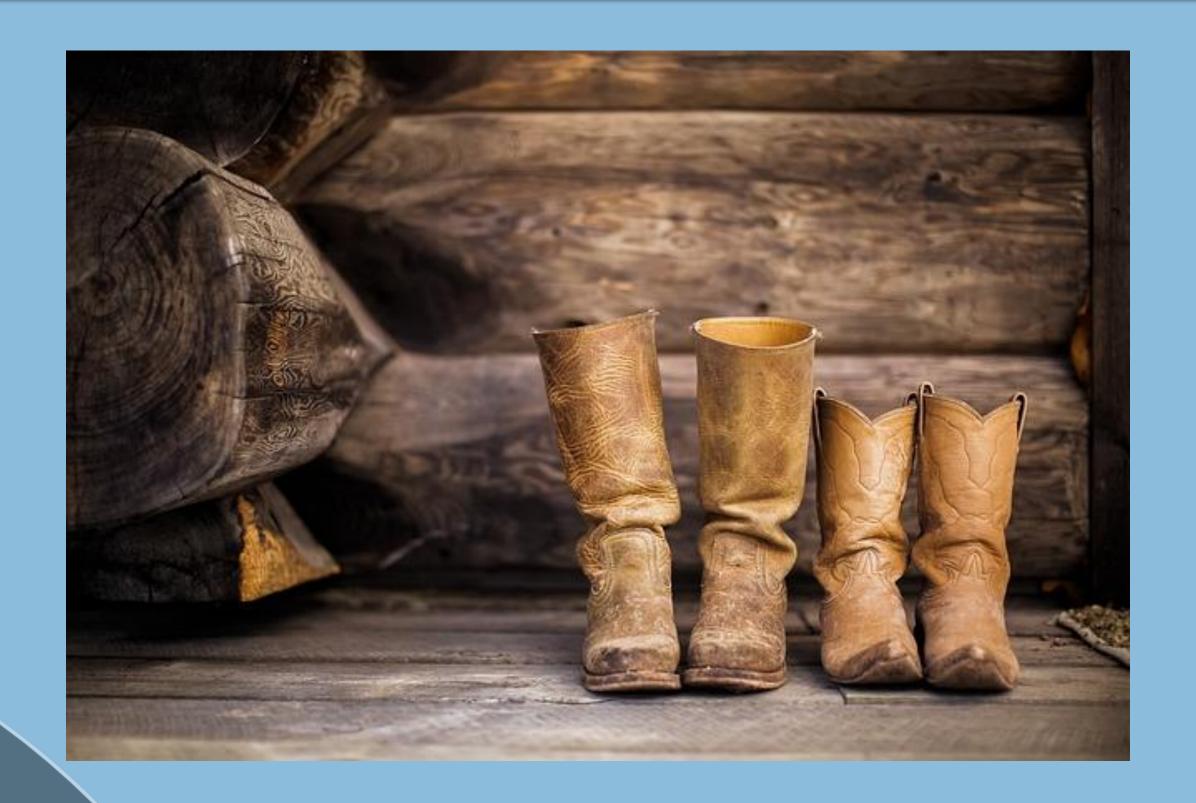


#### LA Roles & Responsibilities

- Local Agencies operating CSFP are responsible to conduct on-site monitoring of Recipient Agencies
  - LAs will review their RAs every two years
- Local Agencies operating TEFAP are responsible to conduct on-site monitoring of Recipient Agencies
  - LAs will review 25% of their RAs each year, resulting in a review of every RA once every four years



#### RA Roles & Responsibilities





#### FNS/SA CSFP Reviews

- State Agency Administration
- Agreements/Contracts
- Financial Management
- Audits
- Claims
- State Plan
- LA Selection/Termination
- Program Statistics/Caseload Management
- Notification by LAs

- Certification
- Dual Participation/Program Violations
- Nutrition Education
- Food Ordering/Inventory Management
- Out-of Condition Foods/Recalls/Complaints
- USDA Foods Distribution
- Reports/Recordkeeping
- Management Reviews
- Civil Rights
- Onsite Review



#### FNS/SA TEFAP Reviews

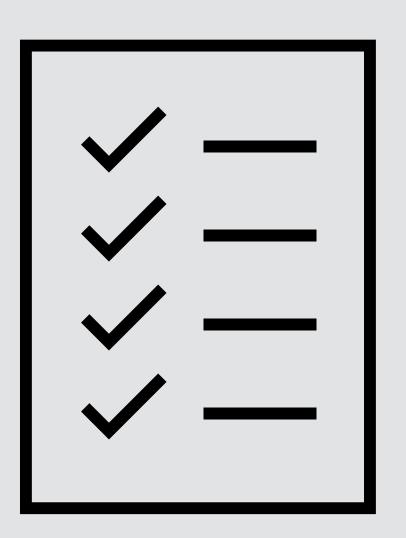
- State Agency Operations
- Agreements/Contracts
- Financial Management
- Audits
- Claims
- Program Management Information
- Distribution Procedures for USDA Foods

- Inventory Control
- Disasters
- Records and Reports
- Monitoring and Reviews
- Civil Rights
- Farm to Food Bank Projects



#### SA/LA CSFP Reviews

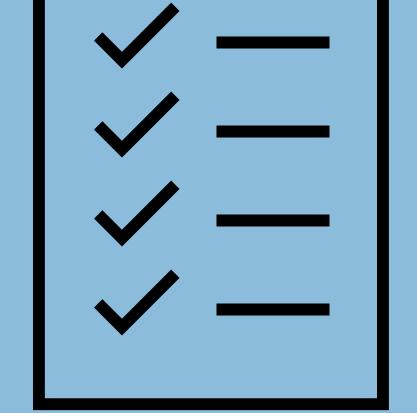
- All aspects of program administration must be reviewed
  - -Certification procedures
  - Nutrition education
  - -Civil rights compliance
  - Food storage practices
  - —Inventory controls
  - -Financial management systems





#### FNS/SA TEFAP Reviews

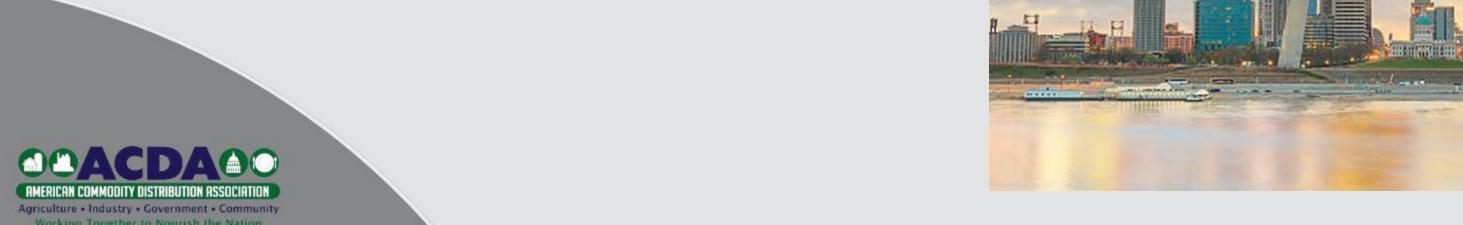
- Each review must encompass, as applicable:
  - -Eligibility determinations
  - Food ordering procedures
  - -Storage and warehousing practices
  - —Inventory controls
  - Approval of distribution sites
  - -Reporting and recordkeeping requirements
  - -Civil rights





#### Resources

- Code of Federal Regulations
  - -247: CSFP
  - -250: Use of Donated Foods
  - -251: TEFAP
  - -Civil Rights
- State Plan/Policy & Procedure Manual
- FNS ME Module
- Previous ME Reports





#### Preparing

- Ask questions
- Delegate documentation pull as needed
- Track documents gathered
- Send to FNS\*
- Schedule on-site to LA/RA





#### **Documentation Requested-CSFP**

- CSFP policies and procedures manual, if applicable
- Review schedule for local agencies for FY 2023 and FY 2024
- Review forms
- Warehouse and distribution contracts, if applicable
- State agency/local agency agreements
- Sample local agency agreement with other recipient agencies (or one from each LA, if content differs)
- Local agency participant application
- All local agency certification forms and notices
- List of all local agencies and distribution sites
- Nutrition education plan



#### Documentation Requested-TEFAP

- TEFAP Policy & Procedure Manual, if applicable
- Review schedule for ERA's for FY 2023 and FY 2024 to date
- Review forms
- Warehouse and distribution contracts, if applicable
- State agency/eligible recipient agency agreement (or one from each local agency, if content differs)
- Sample eligible recipient agency/eligible recipient agency agreement
- Household application
- List of all eligible recipient agencies



#### Findings & Closing

- Findings report
- Response to findings
- Closing letter





# QUESTIONS?



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